

UNITED STATES PATENT AND TRADEMARK OFFICE  
**CERTIFICATE OF CORRECTION**

PATENT NO. : 7,443,962 B2  
APPLICATION NO. : 10/700803  
DATED : October 28, 2008  
INVENTOR(S) : Sumit Basu

Page 1 of 1

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In column 14, line 4, in Claim 1, after “party;” delete “and”.

In column 16, line 18, in Claim 27, delete “claim 16,” and insert -- claim 15, --, therefor.

In column 16, line 47, in Claim 28, after “interface,” delete “and”.

In column 16, line 48, in Claim 28, above “upon selection” insert -- display at least one additional menu on the display of the communication device upon selection of a response from a currently displayed menu, which together with the original menu form a hierarchy of menus used to construct a complete statement when selected responses from each menu displayed are played back in the sequence they were selected, and --.

In column 16, line 48, in Claim 28, delete “one of the” and insert -- two or more --, therefor.

In column 16, line 49, in Claim 28, after “access” delete “a”.

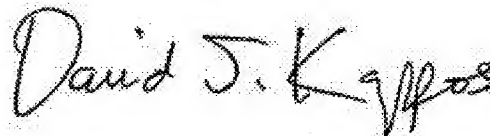
In column 16, line 49, in Claim 28, delete “snippet” and insert -- snippets --, therefor.

In column 16, line 51, in Claim 28, delete “snippet” and insert -- snippets --, therefor.

In column 17, lines 41-42, in Claim 37, after “readable” delete “medium having computer-executable”.

In column 18, line 34, in Claim 39, delete “claim 38,” and insert -- claim 37, --, therefor.

Signed and Sealed this  
Tenth Day of May, 2011

A handwritten signature in black ink, reading "David J. Kappos" with a stylized flourish at the end.

David J. Kappos  
*Director of the United States Patent and Trademark Office*